AAdmirals Travel & Transportation

Terms & Conditions

Effective 1 January 2026 · Supersedes all previous versions

> These Terms & Conditions govern all transportation services booked with AAdmirals Travel & Transportation, and all use of aadmirals.com. By booking with us, you agree to them. Please read Section A-5 (Refunds), Section B (Operations) and clause B-1-7 (bad weather and flight cancellations) carefully — they set out the change, cancellation and waiting-time rules that apply to your reservation.

Part 1 — Service Terms

A. Service Prices and Rates

A-1 Inclusive pricing. AAdmirals Travel & Transportation prices are all-inclusive. They include tollway charges, airport parking, tax, a 5% fuel surcharge, and a 10% gratuity to the chauffeur. They do not include the red-eye charge, which varies by service type and time window (see B-1-4 and B-2-6). If you wish to add an extra tip for your chauffeur, we appreciate the gesture — it is entirely at your discretion.

A-2 Price changes. Prices may change at any time for new bookings, without prior notice, depending on market conditions, competition, vehicle servicing costs, vehicle replacement prices and fuel prices.

A-3 Booked prices are honored. A change in AAdmirals prices does not affect bookings made before the price change date. AAdmirals is committed to performing the service at the price booked.

A-4 Quotes are estimates. Prices given online or over the phone are estimates based on the service details supplied by the customer at the time of reservation. Additional time or services will result in additional charges at standard rates, calculated at the end of the trip.

A-5 Refunds and cancellation charges. Where a booking is canceled

- **within** the applicable free cancellation window set out in Section B: the customer is refunded in full, less the credit card processing fees incurred on both the original charge and the refund transaction. Those fees are 3.75% per transaction for Visa and Mastercard (7.5% in total), and 4.75% per transaction for American Express, Discover and all other cards (9.5% in total).

- **after** the applicable free cancellation window has closed: the booking is non-refundable, and a late cancellation fee equal to 100% of the trip price applies, except where written approval is given by company management.

> **Worked example.** A $200.00 booking paid by Visa and canceled within the free cancellation window is refunded $185.00 ($200.00 less 3.75% on the charge and 3.75% on the refund). The same booking paid by American Express is refunded $181.00.

B. Operations

B-1 Airport, Point-to-Point in Houston Areas, and Galveston Shuttle

B-1-1 Change of pickup date or time

Vehicle	Pickup from home or non-airport facility	Pickup from airport or cruise port
Sedan, SUV	Changes to pickup date and time are free up to 120 minutes before the scheduled pickup time.	Changes to date or time due to bad weather or a canceled flight or ship are free.
Van, Minibus, Stretch Limousine, Bus	Changes to pickup date and time are free up to 72 hours before the scheduled pickup time.	Changes to date or time due to bad weather or a canceled flight are free, provided the request is received at least 12 hours before the scheduled pickup time and supporting proof is provided.

Change fees. A change fee of $80.00 applies to Sedan and SUV reservations whose pickup date or time is changed within the minimum stated time before the scheduled pickup. A change fee of $200.00 applies to Stretch Limousine, Van, Minibus and Bus reservations changed after the free change window has closed.

Availability. Performing the service on the newly requested date or time is subject to AAdmirals' fleet availability. AAdmirals reserves the right to reject a change request and to charge the customer for all costs AAdmirals has paid, or will have to pay, to chauffeurs, authorities and other parties in preparing for the service.

B-1-2 Cancellation

Vehicle	Free cancellation — normal days	Free cancellation — big event days
Sedan, SUV	6 hours before the initial pickup time	48 hours before the initial pickup time

Vehicle	Free cancellation — normal days	Free cancellation — big event days
Van, Minibus	48 hours before the initial pickup time	7 days before the initial pickup time
Stretch Limousine	72 hours before the initial pickup time	7 days before the initial pickup time
Bus	7 days before the initial pickup time	15 days before the initial pickup time

Please contact AAdmirals to confirm which dates are treated as normal days and which as big event days. Cancellations made after the free cancellation window has closed are subject to a late cancellation fee equal to 100% of the trip price. Refunds for cancellations made within the free window are handled under A-5.

B-1-3 Waiting time

On all vehicles, free waiting time is provided as follows: 60 minutes at the airport for international flights and at the Galveston cruise port; 30 minutes for domestic flight arrivals at the airports; and 15 minutes for all other pickups.

Extra waiting time applies if the passenger does not appear during, or at the end of, the free waiting window. Extra waiting time is billed in flat-rate 15-minute increments, and any part of an increment is billed as a full increment, at the following rates:

Vehicle	Extra waiting time rate
Sedan, SUV	$15.00 per 15 minutes
Van, Minibus	$30.00 per 15 minutes
Bus	$50.00 per 15 minutes

Extra waiting time is capped at 90 minutes. After 90 minutes of extra waiting time, AAdmirals has the right to release the chauffeur, and the booking will be treated as a No Show under B-1-6. Extra waiting time is subject to continued vehicle availability at the pickup location.

B-1-4 Red eye. For Airport, Point-to-Point and Galveston Shuttle service, all pickups and drop-offs between 11:59 PM and 6:00 AM are subject to a $30.00 red-eye charge. Hourly and City-to-City service are covered by B-2-6, and City-to-City carries a different rate and time window.

B-1-5 Extra stops. For transfer reservations, customers may make one stop along the route which does not exceed ten (10) minutes. If the stop exceeds ten (10) minutes, or is not along the route, the customer will be charged the transfer base rate plus the hourly rate for the vehicle in ten (10) minute increments up to forty-five (45) minutes (rounded up) for the time

the chauffeur waits. If there is more than one stop, or if the single stop lasts more than thirty (30) minutes, the trip will convert to an hourly rate.

B-1-6 No show. 100% of the trip price will be charged as a no show if the passenger or passengers do not appear after being contacted by dispatch or the chauffeur, once the free waiting time has ended, and the passenger has not authorized the chauffeur to continue waiting by text message or email to the dispatch text number or email address. AAdmirals has the right to release the chauffeur if the customer has not appeared after 90 minutes of extra waiting time, and the customer will be charged the full service price in addition to the extra waiting time charges.

B-1-7 Bad weather and flight cancellations

> **This clause applies to Airport Transfer bookings only.** It does not apply to Point-to-Point, Galveston Shuttle, Hourly or City-to-City service, which remain governed by B-1-1, B-1-2, B-2-1 and B-2-2.

Where an Airport Transfer booking is affected by bad weather, or by the cancellation of the flight listed on the booking, the customer may do any of the following free of any change or cancellation fee:

- cancel the booking;
- change the pickup date; or
- change the pickup time.

The following conditions apply.

Proof of flight cancellation. For a flight cancellation, the customer must provide proof — the airline's cancellation notice, email or SMS, or the airline's published flight status for the flight number listed on the booking. AAdmirals may decline a request that is not supported by proof.

Notice. The request must reach AAdmirals as soon as the customer becomes aware of the flight cancellation or the weather disruption, and before the chauffeur has been dispatched to the pickup location. Once the chauffeur has been dispatched, the standard change and cancellation terms in B-1-1 and B-1-2 apply.

Refunds. A cancellation under this clause is refunded in full, less the credit card processing fees described in A-5.

Availability. A change of pickup date or time under this clause is subject to AAdmirals' fleet availability. Where AAdmirals is unable to accommodate the new date or time, the customer may cancel under this clause instead.

Change fees. The change fees set out in B-1-1 do not apply to a change made under this clause.

B-2 Hourly (As Directed) and City-to-City Transfer

B-2-1 Change of pickup date or time — Hourly service, Houston area

Vehicle	Free date change (normal)	Free date change (big events)	Free time change (normal)	Free time change (big events)
Sedan, SUV	12 hours	24 hours	8 hours	16 hours
Van, Minibus, Stretch Limousine	24 hours	72 hours	12 hours	24 hours
Bus	72 hours	7 days	24 hours	48 hours

B-2-1 (continued) Change of pickup date or time — City-to-City transfer

Vehicle	Pickup from Houston (normal)	Pickup from other TX / LA cities (normal)	Pickup from Houston (big events)	Pickup from other TX / LA cities (big events)
Sedan, SUV	24 hours	48 hours	48 hours	72 hours
Van, Minibus	24 hours	72 hours	72 hours	5 days
Bus	48 hours	5 days	5 days	7 days

All changes are subject to AAdmirals' fleet availability.

Change fees. A change fee of $210.00 applies to Sedans and SUVs, $450.00 to Vans and Minibuses, and $750.00 to Buses, for bookings whose pickup date or time is changed after the free change window has closed.

Availability. Performing the service on the newly requested date or time is subject to AAdmirals' fleet availability. AAdmirals reserves the right to reject a change request and to charge the customer for all costs AAdmirals has paid, or will have to pay, to chauffeurs, authorities and other parties in preparing for the service.

B-2-2 Cancellation — Hourly service & City to City Transfers

Vehicle	Free cancellation — normal days	Free cancellation — big event days
Sedan, SUV	24 hours before the initial pickup time	5 days before the initial pickup time
Van, Minibus	72 hours before the initial pickup time	7 days before the initial pickup time

Vehicle	Free cancellation — normal days	Free cancellation — big event days
Bus, Stretch Limousine	7 days before the initial pickup time	14 days before the initial pickup time

Please contact AAdmirals to confirm which dates are treated as normal days and which as big event days. Cancellations made after the free cancellation window has closed are subject to a late cancellation fee equal to 100% of the trip price. Refunds for cancellations made within the free window are handled under A-5. For Airport Transfer bookings affected by bad weather or a flight cancellation, see B-1-7.

B-2-3 Waiting time (City-to-City). On all vehicles, 60 minutes of waiting time is free of charge at the airport for international flights and at the Galveston cruise port; 30 minutes for domestic flight arrivals at the airports; and 15 minutes for all other pickups. Extra waiting time applies if the passenger does not appear during, or at the end of, the free waiting window. Extra waiting time is billed at $15.00 per 15 minutes for Sedan and SUV, $30.00 per 15 minutes for Van and Minibus, and $50.00 per 15 minutes for Bus service. Extra waiting time is subject to continued vehicle availability at the pickup location.

B-2-4 Extra stops (City-to-City). For City-to-City transfer bookings, customers may make one stop along the route which does not exceed twenty (20) minutes. If the stop exceeds twenty (20) minutes, or is not along the route, the customer will be charged the transfer base rate plus the hourly rate for the vehicle in twenty (20) minute increments up to forty (40) minutes (rounded up) for the time the chauffeur waits. If there is more than one stop, or if the stops last more than forty (40) minutes, the customer will be charged the hourly rate for the vehicle for the whole duration of the stops, in addition to the initial booking rate.

B-2-5 No show. 100% of the trip price will be charged as a no show if the passenger or passengers do not appear after being contacted by dispatch or the chauffeur, once the free waiting time has ended, and the passenger has not authorized the chauffeur to continue waiting by text message or email to the dispatch text number or email address. AAdmirals has the right to release the chauffeur if the customer has not appeared after 90 minutes of extra waiting time, and the customer will be charged the full service price in addition to the extra waiting time charges.

B-2-6 Red eye

Service	Red-eye charge	Applies to pickups and drop-offs between
Airport transfer	$30.00	11:59 PM and 6:00 AM
Point-to-Point (Houston areas)	$30.00	11:59 PM and 6:00 AM

Service	Red-eye charge	Applies to pickups and drop-offs between
Galveston Shuttle	$30.00	11:59 PM and 6:00 AM
Hourly (As Directed)	$30.00	11:59 PM and 6:00 AM
City-to-City transfer	$50.00	10:00 PM and 6:00 AM

The red-eye charge is additional to the all-inclusive price described in A-1, and applies where either the pickup or the drop-off falls within the stated window.

> **Note.** All special event change and cancellation policies supersede the standard change and cancellation policies above, and are set out separately by email or in the booking confirmation.

B-3 to B-12 General Operating Policies

B-3 Damages. The listed client assumes full financial liability for any damage to the vehicle, or its contents, caused by them or by any member of their party.

B-4 Illegal activities and items. Illegal activities and items are forbidden in our vehicles. The client will be responsible for paying for, including but not limited to: any imposed fines, towing and/or storage, loss of use fees, attorney fees, and other reasonable charges.

B-5 No drugs, smoking or eating. No drugs, no smoking and no eating of meals inside the vehicles. A minimum fee of $100.00 applies for each interior burn, damage, or extra cleaning.

B-6 Limitations. AAdmirals Travel & Transportation is not liable for, including but not limited to: articles left in the vehicles; mechanical breakdowns occurring before or during your event; unforeseen major traffic conditions; perils of navigation; accidents; or other upsets. AAdmirals will only be responsible for making up lost time at a mutually agreed date and time.

B-7 Lost or forgotten items. AAdmirals Travel & Transportation (the “Company”) shall not be held liable or responsible for any personal belongings, valuables, documents or items (collectively, “Items”) lost, misplaced, damaged, or left behind by passengers before, during, or after the use of the Company’s vehicles or services.

B-7-1 Passenger responsibility. Passengers are solely responsible for safeguarding their Items and for ensuring they remove all personal belongings from the vehicle upon departure. The Company strongly advises passengers to inspect the vehicle’s seating areas, storage compartments and surroundings thoroughly before exiting.

B-7-2 No obligation for recovery. In the event Items are left behind, the Company is under no obligation to locate, retrieve, store or return such Items. Passengers may contact the

Company's customer service team to inquire about lost Items; however, recovery is not guaranteed.

B-7-3 Costs and risks. Should the Company, at its sole discretion, recover an Item, the passenger agrees to bear all associated costs (for example, shipping, handling or storage fees) and risks related to its return. The Company reserves the right to dispose of unclaimed Items after a reasonable period, as determined by the Company.

B-8 Seating capacity. Vehicles cannot be loaded beyond their stated seating capacity.

B-9 Child safety seats. For safety reasons relating to the provision of age- and weight-appropriate equipment, AAdmirals Travel & Transportation does not provide child safety or booster seats. Customers may, however, provide and install their own child safety or booster seats.

B-10 Safety belts. AAdmirals Travel & Transportation requires passengers to comply with all local laws and regulations regarding safety belts and other safety equipment.

B-11 Pets and service animals (ADA compliance). AAdmirals Travel & Transportation welcomes trained service animals in accordance with the Americans with Disabilities Act (ADA). No additional fees or surcharges are charged for a verified service animal. Customers are responsible only for documented damage to the vehicle caused by the animal beyond normal wear and tear.

Pets and emotional support animals (ESAs) are not considered service animals under the ADA and must be disclosed at booking. Pets may be subject to AAdmirals' standard pet and vehicle-cleaning policies, and may be required to travel in an appropriate carrier, subject to vehicle type and availability.

Customers traveling with any animal, service animal or pet, must notify AAdmirals at the time of booking so that the proper vehicle can be assigned. AAdmirals reserves the right to decline service involving pets based on vehicle availability or safety considerations. Misrepresentation of a pet as a service animal may result in refusal of service and/or application of AAdmirals' standard pet policies.

B-12 Accessibility. Any hearing impaired person, totally or partially blind person, or physically disabled person riding in any AAdmirals vehicle is permitted to be accompanied by a service animal, without being required to pay an extra charge for the service animal.

Part 2 — Service Definitions and Operational Policies

Incidentals. Incidentals may include, but are not limited to, chauffeur hotel accommodation and meals, towing fees, greeter fees, parking, port fees, special requests, and tolls.

Fuel surcharge. For sedan and SUV services in the United States, the fuel surcharge is calculated based on the Energy Information Administration's (EIA) published fuel pricing

forecasts. The quoted amount may differ from the billed amount based on the forecast in effect when services are provided. Fuel surcharges for specialty vehicles, including vans, minibuses and motor coaches, will vary.

Estimated inclusive quote. Rates quoted prior to service are only an initial estimate of the cost of the services reserved. Waiting time and/or additional services may change the final price.

Exchange rate for bookings in non-US dollars. Any quoted rate is based on the exchange rate in effect at the time of booking. The final bill will be calculated using the exchange rate in effect at the time of billing.

Airport transfer. The charge for service between a commercial airport or FBO location and a predefined location.

Hourly charge. The charge for "As-Directed" service where there is an itinerary involved, or the chauffeur takes instructions from the customer; this typically involves multiple stops.

Point-to-point transfer. The charge for a predefined transfer along the most frequently traveled routes in a given market, separate and aside from airport transfers as defined above.

Base rate. The rate charged for basic transportation services before any additional stops, extra waiting time, red-eye charge, incidental charges, and/or other additional charges arising from unplanned services or damage to the vehicle caused by the passenger or passengers.

Insurance. Auto liability insurance is provided for all AAdmirals Travel & Transportation services. It is procured in the market in which the service is rendered, and shall provide coverage no less than the statutory minimum permitted in that market.

Chauffeur conduct. AAdmirals Travel & Transportation maintains a zero-tolerance policy regarding drug and alcohol use. We are committed to ensuring that our services and workplace remain free from the effects of drugs and alcohol, in order to promote the health and safety of all our personnel and customers.

In-vehicle complimentary WiFi. Many AAdmirals vehicles offer passengers complimentary in-vehicle access to WiFi. Any passenger who uses the complimentary in-vehicle WiFi understands and agrees that there are significant security, privacy and confidentiality risks inherent in accessing or transmitting information through the internet, whether the connection to the internet is facilitated through wired or wireless technology. These security issues range from interception of transmissions and loss of data to the introduction of viruses or other programs that can damage a device or network.

ACCORDINGLY, ALL PASSENGERS AGREE THAT AADMIRALS TRAVEL & TRANSPORTATION, ITS SUBSIDIARIES, AFFILIATES, PARENTS, OWNERS, INVESTORS AND INSURERS WILL NOT BE LIABLE FOR ANY INTERCEPTION OF TRANSMISSIONS, LOSS OF DATA, FILE CORRUPTION, HACKING OR DAMAGE TO A PASSENGER'S PHONE, COMPUTER OR NETWORK THAT RESULTS FROM THE TRANSMISSION OR DOWNLOAD OF INFORMATION OR MATERIALS THROUGH THE SERVICE.

Nondiscrimination policy. AAdmirals Travel & Transportation provides transportation based solely upon vehicle and chauffeur availability, without regard to race, sex, color, national origin, sexual orientation, religion, gender identity, disability, age, or geographic departure point or destination.

Part 3 — Website Terms of Use

These Terms of Use govern your use of aadmirals.com and the online quoting, booking and payment services offered through it.

1. **Acceptance.** Use of the web site of AAdmirals Travel & Transportation ("aadmirals.com") at https://aadmirals.com/, and the online quotes, bookings, payments and services (the "Services") provided by AAdmirals Travel & Transportation, are subject to the terms and conditions of use set forth below (the "Terms of Use"). PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING THE WEB SITE OR THE SERVICES. BY USING THE WEB SITE OR THE SERVICES, YOU AGREE TO THESE TERMS OF USE. IF AN INDIVIDUAL IS USING THE WEB SITE OR THE SERVICES ON BEHALF OF SOMEONE ELSE, OR ON BEHALF OF A BUSINESS ENTITY, WHETHER AS AN EMPLOYEE, CONSULTANT OR AGENT OF SUCH BUSINESS ENTITY, BY DOING SO THAT INDIVIDUAL REPRESENTS THAT THEY HAVE THE LEGAL CAPACITY AND AUTHORITY TO BIND SUCH BUSINESS ENTITY TO THESE TERMS OF USE. "YOU" SHALL REFER BOTH TO THE INDIVIDUAL ACCESSING THE WEB SITE OR THE SERVICES ON BEHALF OF SOMEONE ELSE OR A BUSINESS ENTITY, IF ANY, AND TO ANY SUCH BUSINESS ENTITY ITSELF. AADMIRALS TRAVEL & TRANSPORTATION MAY CHANGE THESE TERMS OF USE FROM TIME TO TIME WITHOUT NOTICE, AND SUCH CHANGES WILL BE EFFECTIVE ON THE DATE THEY ARE POSTED ON THE WEB SITE. USE OF THE WEB SITE AND THE SERVICES AFTER SUCH CHANGES HAVE BEEN POSTED CONSTITUTES YOUR ACCEPTANCE OF ALL SUCH CHANGES. IF YOU DO NOT AGREE TO THESE TERMS OF USE, DO NOT USE THE WEB SITE OR THE SERVICES.

2. **Use of the web site and the Services.** You may only use the web site and the Services in accordance with these Terms of Use, any posted policies and procedures that appear on the web site, and for lawful purposes. You agree not to use the web site or the Services to: (a) transmit any material that infringes or misappropriates any third party's copyright, trademark, trade secret, patent or other proprietary rights; (b) transmit any material that is false, inaccurate, fraudulent or misleading; (c) distribute computer viruses, worms, or software intended to damage or alter a computer system without the owner's consent; (d) use "auto-responders", "cancel-bots" or other similar mechanisms that generate excessive network traffic; (e) transmit any unlawful, harmful, defamatory, pornographic, obscene, vulgar, threatening, harassing or otherwise objectionable material; (f) send or relay any unsolicited advertising or chain letters; (g) exceed your permitted access, or attempt to gain unauthorized access, to the web site, the Services, or any part thereof, or to other

accounts, computer systems or networks, through login password mining or any other means; (h) frame any portion of the web site or the Services within another web site, or establish links from any other web site to any page of the web site other than the home page; or (i) resell use of, or access to, the web site and the Services to any third party without AAdmirals Travel & Transportation's prior written consent. AAdmirals Travel & Transportation reserves the right to terminate your access to the web site and the Services at any time without notice if we determine, in our sole discretion, that you have abused or violated any of these terms and conditions.

3. **Services.** AAdmirals Travel & Transportation's provision to you of the Services may be subject to other terms, conditions and restrictions posted on the web site, or otherwise communicated to you in writing by AAdmirals, including via email or via SMS to the phone number listed in the booking. The Services are subject to availability and all price quotes are estimates. Please refer to the Frequently Asked Questions page and/or the Service Terms of Use page for more information.

4. **Proprietary rights and communication with AAdmirals Travel & Transportation.** The web site, and certain content therein, the Services, and any underlying software may be protected by copyright, trademark, patent and/or other intellectual property and proprietary rights laws, and are owned (along with all proprietary rights therein, including all rights in and to the web site, the Services and any suggestions, ideas, enhancement requests, feedback, recommendations or other information provided by you or any other party relating to the web site or the Services) by AAdmirals Travel & Transportation and its licensors. You agree that you will not copy, distribute, republish, display, post, transmit, download or modify any content you obtain from the web site, or any other AAdmirals Travel & Transportation or licensor owned intellectual property, without AAdmirals Travel & Transportation's prior permission; provided, however, that you may download or print a copy of information from the web site for your use in learning about, reserving, or using the Services.

5. **Third party applications.** The web site may enable you to link or connect to functionalities of third party applications, services or sites that are not owned or controlled by AAdmirals Travel & Transportation ("Third Party web services or Applications"). Any Third Party Applications are subject to the terms and conditions of the relevant third party provider. AAdmirals Travel & Transportation has no control over, and is not responsible or liable for, any matters relating to your dealings or transactions with such third parties, or over any third party content, syndicated content, applications, services, sites, advertisements, links, privacy policies and/or practices of any such third parties that may be accessible via the web site. It is your responsibility to check the privacy policies and terms of service and usage of all third-party sites that you visit prior to downloading or using any such Third Party Applications.

6. **Warranty disclaimer.** THE WEB SITE, THE SERVICES, AND ANY INFORMATION PROVIDED THROUGH THE WEB SITE INCLUDING ANY THIRD PARTY APPLICATIONS OR THIRD PARTY PROVIDED INFORMATION, ARE PROVIDED BY AADMIRALS TRAVEL & TRANSPORTATION ON AN "AS IS" BASIS, AND NEITHER AADMIRALS TRAVEL & TRANSPORTATION NOR ITS SUBSIDIARIES, PARTNERS, AFFILIATES, VENDORS OR SUBCONTRACTORS MAKE ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AS TO THE OPERATION OF THE WEB SITE OR THE INFORMATION MADE AVAILABLE BY OR THROUGH THE WEB SITE. IN ADDITION, AADMIRALS TRAVEL & TRANSPORTATION DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, STATUTORY AND NON-STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY OF INFORMATION, TITLE, QUIET ENJOYMENT, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT, OR ANY WARRANTY ARISING FROM COURSE OF DEALING OR CUSTOM OF TRADE. NEITHER AADMIRALS TRAVEL & TRANSPORTATION NOR ANY OF ITS SUBSIDIARIES, PARTNERS, AFFILIATES, VENDORS OR SUBCONTRACTORS WARRANTS THAT USE OF THE WEB SITE WILL BE UNINTERRUPTED, AVAILABLE AT ANY TIME OR FROM ANY PARTICULAR LOCATION, SECURE OR ERROR-FREE, THAT DEFECTS WILL BE CORRECTED, OR THAT THE WEB SITE, THE SERVICES, OR THE MOBILE APP ARE FREE OF VIRUSES OR OTHER POTENTIALLY HARMFUL COMPONENTS. Some jurisdictions may not allow the exclusion of certain warranties, so some of the above exclusions may not apply to you.

7. **Limitation of liability.** IN NO EVENT WILL AADMIRALS TRAVEL & TRANSPORTATION, ANY OF ITS SUBSIDIARIES, PARTNERS, AFFILIATES, VENDORS OR SUBCONTRACTORS, INCLUDING THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS, BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING WITHOUT LIMITATION THOSE RESULTING FROM LOST PROFITS, LOST DATA OR BUSINESS INTERRUPTION) ARISING OUT OF THE USE OF OR INABILITY TO USE THE WEB SITE OR ANY WEBSITES OR THIRD PARTY APPLICATIONS LINKED TO THE WEB SITE, WHETHER BASED ON CONTRACT, TORT OR OTHER LEGAL THEORY, AND REGARDLESS OF WHETHER AADMIRALS TRAVEL & TRANSPORTATION KNEW OR WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AADMIRALS TRAVEL & TRANSPORTATION'S AGGREGATE LIABILITY FOR DIRECT DAMAGES ARISING FROM OR RELATING TO THE WEB SITE (REGARDLESS OF THE CAUSE OF ACTION, WHETHER UNDER CONTRACT, TORT, OR OTHER LEGAL THEORY) IS LIMITED TO THE GREATER OF (i) THE AMOUNT PAID BY THE USER TO AADMIRALS TRAVEL & TRANSPORTATION FOR THE SPECIFIC SERVICE THAT IS THE SUBJECT OF THE DISPUTE OR (ii) $50.00. THE FOREGOING LIMITATIONS OF LIABILITY ARE INDEPENDENT OF, AND SHALL APPLY REGARDLESS OF, ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED OR EXCLUSIVE REMEDY. You acknowledge that AAdmirals Travel & Transportation has agreed to provide the web site and the Services in reliance on the exclusions of liability and disclaimers of warranty set forth herein. Some jurisdictions do not allow the limitation of incidental or consequential damages, so the above limitation may not apply to you.

8. **Payment.** AAdmirals Travel & Transportation uses a third-party payment processor (the "Payment Processor") to link your debit or credit card account to pay for the Services booked on the web site. The processing of payments or credits, as applicable, in connection with your use of the web site will be subject to the terms, conditions and privacy policies of the Payment Processor and your debit or credit card issuer, in addition to these Terms of Use. AAdmirals Travel & Transportation is not responsible for any errors by the Payment Processor. In connection with your use of the web site, AAdmirals Travel & Transportation will obtain certain transaction details, which AAdmirals Travel & Transportation will use solely for the purpose of processing and servicing your booking.

9. **Severability.** If any part of these Terms of Use shall be held or declared to be invalid or unenforceable for any reason by any court of competent jurisdiction, such provision shall be ineffective but shall not affect any other part of these Terms of Use.

10. **Waiver; remedies.** The failure of AAdmirals Travel & Transportation to partially or fully exercise any rights, or the waiver by AAdmirals Travel & Transportation of any breach of these Terms of Use by you, shall not prevent a subsequent exercise of such right by AAdmirals Travel & Transportation, or be deemed a waiver by AAdmirals Travel & Transportation of any subsequent breach by you of the same or any other term of these Terms of Use. The rights and remedies of AAdmirals Travel & Transportation under these Terms of Use, and any other applicable agreement between you and AAdmirals Travel & Transportation, shall be cumulative, and the exercise of any such right or remedy shall not limit AAdmirals Travel & Transportation's right to exercise any other right or remedy.

11. **International access.** The web site is provided from the United States of America, and all servers that make it available reside in the U.S.A. The laws of other countries may differ regarding the access and use of the web site. We make no representations regarding the legality of this web site in any other country, and it is your responsibility to ensure that your use complies with all applicable laws outside of the U.S.A.

12. **Force majeure.** AAdmirals Travel & Transportation shall not be responsible for damages caused by delay or failure to perform, in full or in part, any of its obligations in connection with the web site or the performance of the Services, provided that there is due diligence in attempted performance under the circumstances, and that such delay or failure is due to flood, hurricane, fire, earthquake, unusually severe weather, strikes, unplanned road closures, government sanctioned embargo, act of God, act by any government authority, act of war or terrorism, act of any public authority or sovereign government, civil disorder, delay or destruction caused by a public carrier, vehicle breakdown, injury to the chauffeur during the trip, any health crisis that prevents the chauffeur from performing their duties, or any other circumstance substantially beyond the control of AAdmirals Travel & Transportation.

13. **Fleet, affiliates and subcontractors.** AAdmirals Travel & Transportation reserves the right to use its affiliates' fleet and subcontractors at any time to perform any of the booked services, to upgrade vehicles at no additional charge, or to use multiple vehicles with the same combined capacity as the booked vehicle to perform the services, at no additional charge.

14. **Entire agreement.** These Terms of Use, the other policies and terms posted on the web site, and the booking itself, set forth the entire agreement between the customer or passenger and AAdmirals Travel & Transportation on this subject matter, and supersede all other negotiations, understandings, statements and agreements between the parties.

15. **Governing law and venue.** These Terms of Use, and any dispute arising out of or relating to them, the web site, or the Services, shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law provisions. You and AAdmirals Travel & Transportation agree that the exclusive venue for any action arising out of or relating to these Terms of Use, the web site, or the Services shall be the state or federal courts located in Harris County, Texas, and you consent to the personal jurisdiction of those courts.

16. **Questions.** Should you have any questions regarding these Terms of Use, you may contact us at info@aadmirals.com. Notwithstanding the foregoing, AAdmirals Travel & Transportation is under no obligation to provide technical support for the web site.

> **Acceptance of terms.** By using the service provided by AAdmirals Travel & Transportation, you agree to be bound by these Terms & Conditions, as well as the terms and conditions applicable to AAdmirals chauffeured transportation services. If you do not agree with AAdmirals Travel & Transportation's terms and conditions, you must cease using the service.